



Havering

L O N D O N B O R O U G H

CRIME & DISORDER SUB- COMMITTEE AGENDA

7.00 pm

**Thursday
27 February 2020**

**Committee Room 3 -
Town Hall**

Members 6: Quorum 3

COUNCILLORS:

Bob Perry (Chairman)
Matt Sutton (Vice-Chair)
John Tyler

Tele Lawal
David Durant
Sally Miller

**For information about the meeting please contact:
Richard Cursons - 01708 432430
richard.cursons@onesource.co.uk**

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Members of the public are entitled to report on meetings of Council, Committees and Cabinet, except in circumstances where the public have been excluded as permitted by law.

Reporting means:-

- filming, photographing or making an audio recording of the proceedings of the meeting;
- using any other means for enabling persons not present to see or hear proceedings at a meeting as it takes place or later; or
- reporting or providing commentary on proceedings at a meeting, orally or in writing, so that the report or commentary is available as the meeting takes place or later if the person is not present.

Anyone present at a meeting as it takes place is not permitted to carry out an oral commentary or report. This is to prevent the business of the meeting being disrupted.

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Members of the public are asked to remain seated throughout the meeting as standing up and walking around could distract from the business in hand.

What is Overview & Scrutiny?

Each local authority is required by law to establish an overview and scrutiny function to support and scrutinise the Council's executive arrangements. Each overview and scrutiny sub-committee has its own remit as set out in the terms of reference but they each meet to consider issues of local importance.

The sub-committees have a number of key roles:

1. Providing a critical friend challenge to policy and decision makers.
2. Driving improvement in public services.
3. Holding key local partners to account.
4. Enabling the voice and concerns to the public.

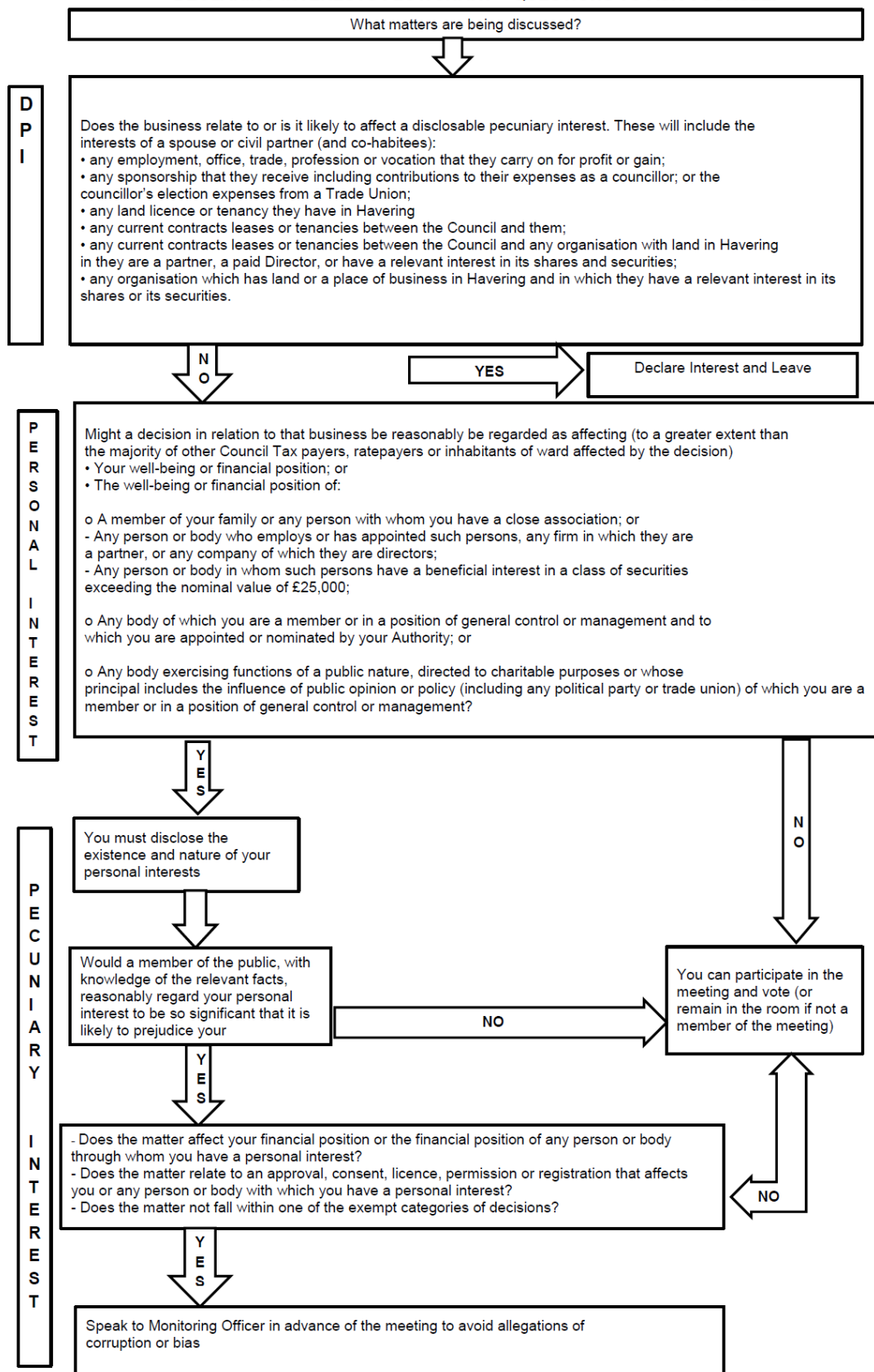
The sub-committees consider issues by receiving information from, and questioning, Cabinet Members, officers and external partners to develop an understanding of proposals, policy and practices. They can then develop recommendations that they believe will improve performance, or as a response to public consultations. These are considered by the Overview and Scrutiny Board and if approved, submitted for a response to Council, Cabinet and other relevant bodies.

Sub-Committees will often establish Topic Groups to examine specific areas in much greater detail. These groups consist of a number of Members and the review period can last for anything from a few weeks to a year or more to allow the Members to comprehensively examine an issue through interviewing expert witnesses, conducting research or undertaking site visits. Once the topic group has finished its work it will send a report to the Sub-Committee that created it and will often suggest recommendations for the Overview and Scrutiny Board pass to the Council's Executive.

Terms of Reference

The areas scrutinised by the Committee are in exercise of the functions conferred by the Police and Justice Act 2006, Section 19-22 and Schedules 8 & 9.

DECLARING INTERESTS FLOWCHART – QUESTIONS TO ASK YOURSELF



AGENDA ITEMS

1 CHAIRMAN'S ANNOUNCEMENTS

The Chairman will announce details of the arrangements in case of fire or other events that might require the meeting room or building's evacuation.

2 APOLOGIES FOR ABSENCE AND ANNOUNCEMENT OF SUBSTITUTE MEMBERS

(if any) – receive.

3 DISCLOSURE OF INTEREST

Members are invited to disclose any interest in any of the items on the agenda at this point of the meeting.

Members may still disclose any interest in an item at any time prior to the consideration of the matter.

4 MINUTES (Pages 1 - 8)

To approve as correct the minutes of the meeting held on 30 October 2019 and authorise the Chairman to sign them.

5 COUNCILLOR CALL FOR ACTION - COMMUNITY WARDENS (Pages 9 - 34)

Report attached.

6 DRUG RELATED VIOLENCE IN HAVERING (Pages 35 - 40)

Report attached.

7 POLICE COMMUNICATIONS WITH THE PUBLIC, MEMBERS AND OFFICERS (Pages 41 - 46)

Report attached.

8 SUB-COMMITTEE PERFORMANCE INFORMATION - QUARTER 3 (Pages 47 - 52)

Report attached.

Andrew Beesley
Head of Democratic Services

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**MINUTES OF A MEETING OF THE
CRIME & DISORDER SUB- COMMITTEE
Committee Room 1-Town Hall
30 October 2019 (7.00 - 8.30 pm)**

Present:

Councillors Bob Perry (Chairman), Matt Sutton (Vice-Chair), Sally Miller, John Tyler and Tele Lawal

An apology for absence was received from Councillor David Durant

13 MINUTES OF THE MEETING

The minutes of the meeting of the Sub-Committee held on 10 September 2019 were agreed as a correct record and signed by the Chairman.

14 SAFER NEIGHBOURHOOD BOARD - UPDATE REPORT

At the request of the Sub-Committee, Shelley Hart, Chair of Havering Safer Neighbourhood Board gave Members a briefing detailing the progress of the Board since it was established 5 years ago.

The Sub-Committee was informed that Safer Neighbourhood Boards (SNBs) are the means by which the Mayor of London (through the Deputy Mayor and the Mayor's Office for Policing and Crime) holds Borough Police Command Units to account for performance, giving residents and victims a greater voice in setting policing priorities.

The following objectives of the board were outlined:

- Having a broad remit to reflect the Mayor's Office for Policing and Crime's responsibilities, respecting the view that local people would know best what is needed at the local level.
- Ensure communities are more closely involved in problem solving and crime prevention.
- Have greater reach and ensures a more frequent refresh of ideas and views;
- Achieve greater coherence between different engagement mechanisms, e.g. Independent Advisory Groups (IAG) and Stop and Search Community Monitoring Groups (S & S CMG), so as to provide greater public accountability in policing and crime reduction.

- Make more efficient use of resources to deliver value for money and target funds at tackling issues of local concern and crime prevention.

It was noted that the board had a good representation at its meetings and at SNB events. Some members have not changed over the years.

The Chair of Havering Safer Neighbourhood Board outlined the following progress since the last update:

1. Havering Street Watch requested to join the SNB and have now resigned due to too many commitments.
2. The Neighbourhood Watch Network (NHW) was still very active within the borough. Two meetings have been attended with the National Body to better understand their Strategic Plans for the next 3 years and how it may help at the local level. This also included a seminar on fund raising and the use of Social Media to raise the profile of NHW within our communities.
3. SNB Community Day and Conference was held in conjunction with the Community Safety day, open to all (residents, workers and visitor's in the borough) in September 2018. The event allowed SNB to engage with over 350 members of the local community.
4. School for Scammers was successfully delivered to various audiences around the borough.
5. The Board undertook two projects to address knife crime; Street Doctors and No Knives in School Projects. Both of these projects have been very successful and were well received by the target audience.
6. Twelve days Christmas Pop Up took place in Romford Town Centre and was also supported by several of the Community volunteer teams including The Safer Neighbourhood Board, Community Safety, Street Scene, Road Safety, Romford Town Centre Police, Safer Transport Team, Fire Brigade, Safer Neighbourhood Team, Neighbourhood Wardens, Streetscene, Road Safety, Tapestry, Diabetes UK, Peabody trust, WDP, Neighbourhood Watch and the Havering Youth Service. Safety equipment and items for the Community were given out during the event, which included 1,200 purse chains and bells.
7. Allotment Watch: The work around the project was ongoing.
8. Hate Crime/Safe Zone: The work around this issue was ongoing and talks with different partners have taken place.

The Sub-Committee was informed of the following projects that the board proposed to undertake:

1. SNB Events

The annual Safer Neighbourhood Board conference scheduled to take place in spring 2020 to be held in conjunction with the Community Safety Partnership. The event would be open to all in the community of Havering, residents, workers and visitors in the borough.

The Safer Neighbourhood Board review, an all-day event allocated to identify and analyse the needs of the borough in line with MOPAC priorities and to create a detailed strategic plan that will support MOPAC's priorities and help to shape the future of Havering SNB and the projects it delivers.

The Community Safety, Havering Outreach and Roadshow days would be in and around the borough targeting specific areas throughout to reach as many members of the community as possible

2. Neighbourhood Watch

Neighbourhood Watch to increase the number of Watches in the community and once established erecting new street signage to promote the new scheme in the local community.

3. Dementia Booklets

A handy one-stop-shop of relevant information on crime safety numbers, emergency services, safety advice and who and when to call for help. This booklet falls in line with the Mayor of London's Priority of an Age Friendly London with Havering being the first community to have a Dementia Friendly High Street.

4. Friend of Faux

Eight very interactive performances delivered by the Arc Theatre Company to at least 50 attendees at each performance. The performances are aimed at vulnerable individuals who fall foul to rogues and criminals.

5. Youth Council

The project will be planned and delivered for young people, by young people; consisting of a series of formal debates and panel discussions held at various locations around the borough on the topic of Knife crime.

6. SNB Admin and Financial Accounting

Since its inception, Havering Council have been providing the administrative support and accountable financial body role for the SNB.

As a result of savings required within the Council's Corporate and Community Resilience Team, the support would cease from March 2020. The SNB have been encouraged to use part of the MOPAC grant of £5200 to provide alternative administrative support, as any organisation with a constitution can do this.

RESOLVED:

That the contents of the briefing be noted.

15 PERFORMANCE INDICATORS REPORT - QUARTER 2

The Sub-Committee received information on performance against indicators during Quarter 12 (July to September 2019).

The Sub-Committee was informed that due to the meeting being brought forward by a month, data was only available to the beginning of September 2019...

The Police Service target to reach 90% of "Immediate" (I) graded calls within 15 minutes of the call being made and for "Significant" (S) grade calls was to reach 90% within one hour of the call being made.

It was noted that data from the Police was now provided as a rolling average for I and S grades of calls met within target times including domestic abuse calls in each of these grading.

The Sub-Committee noted the following statistics that highlighted performance:

1. Response time to Immediate (I) and Significant (S) Grade Incidents

I-grades - For the week commencing 2 September 2019 Havering saw an improvement in the number of I calls reaching the target time compared to quarter 1 with a rate of 83.8% (compared to 82.7% for the week commencing 1 July 2019.). This was slightly below the overall BCU average of 84.96%).

For the same period, Havering DA I grade calls have seen an increase in the number of calls reaching targets with a rate of 92.9% compared to the 84.6% reported for the week commencing 1st July 2019. This is above the overall Basic Command Unit (BCU) average of 78.76%

S-grades - The 12 month rolling averages to 2 September 2019 were as follows: 80.6% of S grades were met within an hour (compared to 80.5% for the week commencing 1 July 2019.). This was above the BCU average of 74.84%.

Domestic Abuse S grades show the figure of 79.4% locally (compared to 80% for the week commencing 1st July 2019.). This is above the BCU average of 73.51%.

2. Violence

The data available provided a comparison on non-domestic abuse violence with injury experienced in Havering in quarter 2 of 2019-20 compared to the same time period in 2018-19. A reduction from 1354 Non DA VWI from August 2017 to August 2018 to 1176 Non DA VWI from July 2018 –July 2019, a reduction of 13.1%.

In July 2019, a reduction of 16 incidents when compared to July 2018 but August 2019 saw an increase by 2 incidents when compared to August 2018. At the time of writing the report data for September 2019 was not available.

It was stated that the ongoing implementation of the serious group violence and knife crime action plan was contributing to the reduction.

An increase of 7.8%. was recorded on the level of domestic abuse (DA) crimes experienced within Havering in quarter 2 of 2019-20 compared to the same time period in 2018-19.

The rolling 12 months total of 2380 DA Crimes from July 2017 to July 2018 to 2567 DA Crimes from July 2018 –July 2019, an increase of 7.8%.

The Sub-Committee was informed that the council was currently in the process of recruiting two additional Independent Domestic Violence advocates to support victims to access advice support, who are both due to start in post in Quarter 3.

3. Burglary

For the rolling 12 months from August 2018 to August 2018 there was a reduction from 2112 total burglary offences to 1975 total burglary offences, a reduction of 6.5%.

There had been an increase in total burglary in July of 58 incidents but in August a reduction in total burglary of 37 incidents.

The Sub-Committee was informed that the council continues to support the Police in providing crime prevention advice to residents and businesses in Havering through the use of e-newsletters, twitter, Facebook and Living in Havering.

It was noted that majority of residential burglaries continue to be through unlocked doors and windows.

4. Anti-Social Behaviour SB

There had been a rise in reported Anti-Social Behaviour (ASB) to the Police over the summer period, with 677 reports in July 2019 and 641 in August 2019, compared to 470 in July 2018 and 471 in August 2018.

The borough also recorded an increased number of traveller incursions this year compared to the previous year. However the Council secured an Injunction to tackle future incursions. A plan was currently being developed to tackle the projected increase in ASB over Halloween and Bonfire Night.

It was stated that the council was working closely with the Police to tackle ASB through the Monthly Tasking Enforcement group and provide support to frequent callers and victims of ASB via the monthly Community MARAC.

RESOLVED:

That the contents of the report be noted.

16 PROGRESS REPORT ON SERIOUS GROUP VIOLENCE AND KNIFE CRIME

The Sub-Committee received an update report on Serious Group Violence and Knife Crime.

The report informed Members that:

The highest proportion and volume of youth violence takes place within the ward Romford Town. The second most notable ward scoring high with knife crime related offences is Gooshays.

The 'Perception' of Knife Crime being a problem have increased, it was stated that 27% of residents in Havering (1 in 4 people) now believe the issue was a problem.

County Lines awareness was being raised with all of Havering's secondary schools and pupil referral units.

Young people going missing through County Lines have been found in 11 different counties with Essex (Chelmsford) and Worcestershire (Evesham) being the most common.

Whilst Havering had the highest proportion of successful referrals into Rescue & Response out of all 32 London Boroughs, there was still a considerable room for improvement.

No access to the local Police gangs list makes work around prevention of those involved in gangs and knife crime very difficult, and potentially avoidable. The issue had been raised with MOPAC and the MPS.

It was stated that tackling serious violence was a key priority for both MOPAC and the council.

The report detailed the following progresses that have been made:

On County Lines Exploitation - a major, cross-cutting issue involving drugs, violence, gangs, safeguarding, criminal and sexual exploitation, modern slavery and missing persons. The response to tackle county lines involved the Police, the National Crime Agency, a wide range of Government departments, Local government agencies and voluntary and community sector (VCS) organisations.

The Sub-Committee was informed that Community Safety and Children's Services have been working very closely over the last few years in order to make sure this form of exploitation is both recognised and address.

The following key teams are fully alert to the issues of county lines:

- MASH Team
- Social Services
- Youth Offending Team
- Community Safety Team
- Child Sexual and Criminal Exploitation & Missing Team
- Admissions and Inclusions Team
- Police – Safety Schools Officers, Intelligence Team, Gangs Unit etc.

It was also stated that further work have been undertaken with Schools, between April 2019 – July 2019, all 18 Secondary Schools & Olive Academy received a presentation directed at Teachers and Parents of School Pupils from the Metropolitan Police Trident Unit with regards to County Lines.

The council regularly refers to the MOPAC funded Pan-London service; Rescue and Response (R+R). The service specifically focuses on county lines, both identifying young people and providing a service for boroughs in need of assistance.

It was noted that 48 Individuals were identified as having links to County Lines, placing Havering in the 2th position out of 32 Local Authorities. Havering completed 23 referrals to Rescue and Response between June

2018 and June 2019 this was the 9th highest amount of referrals completed out of 32 Local Authorities.

It was stated that Havering had the highest proportion out of all 32 London boroughs in referrals to Rescue and Response service at 48%.

The Gangs and Serious Group Violence Panel; a Tri-Borough Gangs Panel takes place every four weeks with hosting alternated across the tri-borough. In addition the Panel organises a weekly telephone-conferences to discuss the movements of gang nominals or escalating concerns.

The borough was hosting the final summit in a series of Tri-Borough Summits on Violent Crime Summit on the 27th November. Key Speakers would include the Children's Commissioner and the Lead for London's Violent Reduction Unit. The summit aims to try and capture the voices of young people and demonstrate the good work Havering has been doing over the last year.

RESOLVED:

That the contents of the report be noted.

Chairman

Crime & Disorder Sub- Committee

27 February 2020

REPORT

Subject Heading:

Councillor Call for Action – Outcome of the Consultation on Proposed Changes to the Community Warden Service

SLT Lead:

Barry Francis – Director of Neighbourhoods

Report Author and contact details:

Anthony Clements – Principal Democratic Services Officer
Anthony.clements@onesource.co.uk

Policy context:

The delivery of the proposed restructure of the Enforcement Service within Neighbourhoods to create an integrated Enforcement and Safety Service for Havering.

Financial summary:

The financial implications of the decision are in line with the Approval and Implementation of Organisational Restructure 2019 report and Addendum Report 2019.

The subject matter of this report deals with the following Council Objectives

Communities making Havering
Places making Havering
Opportunities making Havering
Connections making Havering

[X]
[X]
[]
[]

SUMMARY

The Board is invited to consider the Councillor Call for Action on this matter and take any action it considers appropriate.

RECOMMENDATION

That the Board considers the Councillor Call for Action, scrutinises the proposed Non-key Executive Decision and decides what, if any, comments it wishes to make to the service on this matter.

REPORT DETAIL

In accordance with Overview and Scrutiny Committee Procedure Rule 9, a Councillor Call for Action was received from Councillor Lawal on 29 October 2019. This related to proposed changes to the Community Warden Service and the outcome of the consultation exercise that was undertaken concerning this. Details of the grounds for the Councillor Call for Action are given in appendix A. The proposed decision itself is attached at appendix B.

The Committee is required to scrutinise the proposed decision and officers will be in attendance in order to facilitate this. The Committee has the option to pass its comments and views on the proposals back to the service for consideration. Members will need to agree, at the meeting, any response to be fed back on behalf of the Sub-Committee as well as any other action that the Sub-Committee wishes to take. Members may for example wish to agree to take on update on how the new Community Warden Service is performing in say, a year's time and agree to add this to the work programme.

It should be noted that the issue will be dealt with under the Council's decision making process as a non-key decision by the Lead Member and is not therefore subject to the call-in process.

Appendices

Appendix A – Grounds for Councillor Call for Action
Appendix B – Proposed Non-key Executive Decision

Appendix A

Grounds for requisition by Councillor Tele Lawal

As you are aware, the Council is planning to make changes to its Enforcement and Safety Service, including Housing Community Wardens, subject to consultation.

Please, find here for your easy reference:

<https://consultation.havering.gov.uk/housing/proposed-changes-to-the-community-warden-service/>

I would like this proposal/consultation feedback to come to the Crime and Disorder O&S for proper scrutiny - before it is reviewed by the Cabinet (Part 4.9, Section 9 Councillor Calls for Action), in order for us to make recommendations for their consideration.

In addition, may we invite Havering Unison to attend and provide information on how the proposal will impact not only residents but council officers, who they've been advocating for (Part 4.9, Section 16 Attendance by others).

My main concern (I have many) with this proposal is that the Housing Community warden service which is solely for Council housing tenants/leaseholders will be removed. Despite the service no longer being available, Council housing tenants/leaseholders, will continue to pay the same rate as they currently do for the Housing Community Wardens.

I don't believe it is right to have Council tenants/leaseholders pay for a service that is being transformed to benefit the whole Borough, which in my view will primarily be Romford.

It is this committees' responsibility to scrutinise the Council's joint working with the Police and other public agencies that deal with crime and disorder. Therefore, we must review this proposal properly to ensure residents are getting their value for money and are safe.

Appendix B

Proposed Non-key Executive Decision



Havering
LONDON BOROUGH

Notice of Non-key Executive Decision

Subject Heading:	Outcome of the Consultation on proposed changes to the Community Warden Service
Cabinet Member:	Councillor Joshua Chapman
SLT Lead:	Barry Francis, Director for Neighbourhoods
Report Author and contact details:	Dipti Patel Assistant Director Environment Dipti.patel@havering.gov.uk
Policy context:	The delivery of the proposed restructure of the Enforcement services within Neighbourhoods to create an integrated Enforcement and Safety service for Havering
Financial summary:	The financial implications are in line with the Approval and Implementation of Organisational Restructure 2019 report and Addendum Report 2019.
Relevant OSC:	Crime and Disorder Overview and Scrutiny
Is this decision exempt from being called-in?	Yes It is a non-key decision by a Cabinet Lead Member

The subject matter of this report deals with the following Council Objectives

Communities making Havering
Places making Havering

[x]

[x]

Part A – Report seeking decision

DETAIL OF THE DECISION REQUESTED AND RECOMMENDED ACTION

Recommendations

That the Cabinet Lead Member for Housing agrees the outcome of consultation findings report on the proposed changes to the Community Warden Service;

Background

A review of all enforcement commenced in early 2017, with the creation of the Environment Group within Neighbourhoods, bringing together the majority of front facing public realm and enforcement based services, including management of Housing funded services: the Community Wardens, CCTV Control Room and anti-social behaviour Housing officers. The Council's approach to enforcement has been fragmented and inconsistent, emerging as a critical priority for both Councillors and local communities, particularly in terms of protecting the street scene, tackling anti-social behaviour (ASB), organised criminal activity associated with traveller incursions, and all aspects of environmental nuisance and noise.

The Enforcement and Safety Group was required to reduce its revenue budget by £0.329m (17% of salary budget) as part of Medium Term Financial Strategy savings and the restructure proposals were critical to delivery of £0.079m in Community safety and £0.25m in CCTV, whilst seeking to improve quality of service and maintaining 24/7 CCTV coverage.

The Council's ability to co-ordinate and direct enforcement resource is challenging with a limited number of officers that possess the appropriate enforcement capabilities and competencies. Hence the review of all enforcement and area based officer resource was essential to introduce and adopt a One-Council Approach for Havering that is both consistent, efficient and effective. The proposed enforcement model will result in the creation of a generic enforcement team and a tactical enforcement team. A strategic intelligence /policy team would support this with the inclusion of the community safety service. Thus enhancing the strategic policy and intelligence led approach, enabling resources to be re-prioritised and targeted to help drive down demand.

The Enforcement and Safety Model will:

- i. prioritise and allocate resources to tackle issues that need an immediate response, gather intelligence on offenders and take positive, relevant action, be agile and responsive to emerging issues, seeking compliance/resolution and then move on whilst monitoring to prevent reoccurrence.

Non-key Executive Decision

- ii. Improve the quality of the competency base for the officers to ensure the right legislative 'tools' are used proportionately to promote acceptable behaviour in public realm areas whilst tackling the minority who have no respect for their local environment.
- iii. Enable 'upskilling' of staff to raise the competency level and standardise the enforcement response without losing the balance between education/encouragement and robust enforcement action where needed.
- iv. Maximise the availability/ flexibility of officers within the available budget and deliver services when and where they are needed.
- v. Ensure a 'level playing field' for residents and business to enable compliance with relevant legislation, providing support, advice and education to minimise the need for enforcement.
- vi. Establish strong cross service working with other key stakeholders i.e. Police and enforcement services within the Council to ensure efficiency is maximised. I.e. tasks are completed by appropriately graded staff, supporting, assisting and sharing intelligence and information to reduce borough visits and maximising the hours of service provision

The new Enforcement and safety Model is attached at **Appendix C**.

Through the seamless deployment of Enforcement Officers across both the councils housing stock and the wider public realm the council will be able to ensure a more flexible and responsive service.

The Service Level Agreement will ensure a minimum service provision to housing estates which will deliver a significant uplift in patrolling hours – a 60% increase in the annual baseline patrol hours currently provided by the Community Warden Service with the added value of an enforcement capability to directly tackle public nuisance and environmental crime offences.

The enhanced level of Enforcement and Safety services to all Havering's tenants and leaseholders will consist of a tiered service approach in line with ASB Housing and Met Police ASB call demand data. The operational commitment to be delivered primarily by the Area-Based Enforcement Teams, with support from the Daytime and Tactical Enforcement Teams will comprise the following frequency of patrol:

Priority 1 - 5 days patrol per week;

Priority 2 - weekly patrol;

Priority 3 – monthly patrol.

The Operational Deployment Plan is attached at **Appendix D**.

Enforcement and Safety Review – Consultation Outcomes

The formal consultation on the Enforcement and Safety Review proposals with staff and Union representatives concluded on 31st May 2019.

The Trade Unions (Unison, GMB & Unite) raised a number of general concerns from their members which were addressed these included specific concerns around the job profiles, patterns of work and the changes impacted up to housing funded roles however a formal dispute was lodged concerning a perceived lack of meaningful consultation with tenants and leaseholders on which the Council sought legal advice.

Non-key Executive Decision

The management response taking on board legal advice it would be appropriate to engage tenants and leaseholders in a formal consultation process (even though not a statutory requirement). This was presented and discussed at the Housing Participation Panel in July 2019.

The Consultation commenced on the 4th and 31st October 2019, co-ordinated by the Housing Engagement Team which involved:

- over **11,500** letters sent to Council tenants and leaseholders;
- all **54** borough elected members supplied with consultation information;
- **3** face-to-face consultation events held covering the North, Centre and South of the borough;
- presentations delivered to **3** housing community panels;
- social media campaign via Twitter comprising **16** online posts and engagement reach of around **5300** recipients;
- Living in Havering e-newsletter features with mailing list of **55,759**; poster campaign incorporating general housing, sheltered housing and library sites;
- Article in “At The Heart” print newsletter.

A summary report is attached at **Appendix A and Appendix B**.

Highlights from the Summary of Consultation Findings

- **84** Tenants& Leaseholders and **144** non-housing respondents completed surveys. *NB* only housing residents’ responses were taken into account for the purpose of the consultation findings:
- the analysis of consultation findings is attached at **Appendix B**, the responses received were overwhelmingly in favour of the proposals to transform the Enforcement and Safety service (**69%**);
- notable highest approval ratings were for proposals to :
- increase visible enforcement patrolling presence across the borough (**79%**);
- train and empower officers to undertake additional duties (e.g. taking direct action in response to ASB issues);
- agree they would be more confident reporting crime or ASB in their local area (**64%**);
- agree the proposals would have a positive impact on their local area (**60%**).

The outcome of the consultation was presented to the Housing Demand and Tenancy Sustainment Panel meeting held on 12th November and agreed by the membership.

The Organisational Change Addendum Report for the Enforcement and Safety Review proposals was subsequently agreed on 20th December 2019 and shared with all staff affected and Trade Unions.

Non-key Executive Decision

The draft operational deployment plan for the Environmental and Tactical Enforcement Teams is shown in Appendix D and further iterations will be based on ensuring successful delivery of services to tenants. Service Level Agreements are due to be finalised with Housing Services to ensure openness and transparency around service delivery. These will be managed in partnership. The respective Cabinet Lead Members for Housing and Community Safety will be briefed on performance through their portfolio holder meetings and the Crime and Disorder Overview and Scrutiny Committee will also receive periodic SLA performance updates.

AUTHORITY UNDER WHICH DECISION IS MADE

Council's Constitution, Part 3, Section 2.5 (i) and (j) – functions delegated to individual Cabinet Member

(i) To review customer satisfaction, results of consultation with stakeholders and the efficiency of service provision generally and to agree arrangements for continuous improvements to be made.

(j) To consider and recommend plans in respect of the portfolio allocated.

STATEMENT OF THE REASONS FOR THE DECISION

To progress the implementation of the Enforcement and Safety restructure and fully deliver Medium Term Financial strategy savings of £0.329m. The outcome results of the Housing tenant & leaseholder consultation undertaken in October 2019, are attached at Appendix A and B. The results will be published on the Council website in due course.

OTHER OPTIONS CONSIDERED AND REJECTED

No alternatives to the Enforcement and Safety Review proposals were proposed as part of organisation change consultation process with employees and Trade Unions, or subsequently through the formal consultation with Housing tenants and leaseholders.

PRE-DECISION CONSULTATION

Discussion have taken place between Housing and Neighbourhoods management on progressing the programme and implementation of the proposed structure. In addition with relevant business partners for Finance, Legal and HR.

NAME AND JOB TITLE OF STAFF MEMBER ADVISING THE DECISION-MAKER

Non-key Executive Decision

Name: Dipti Patel

Designation: Assistant Director Environment

Signature:

Date:

Part B - Assessment of implications and risks

LEGAL IMPLICATIONS AND RISKS

1. The decision can be made as a non-key executive decision of the lead Cabinet Member for Housing pursuant to 2.5(i) and (j) of the Constitution.
2. The Council has various statutory enforcement obligations and pursuant section 218A Housing Act 1996 must have a policy and strategy dealing with Anti Social Behaviour. How those enforcement and anti social behaviour services are delivered are operational and at the discretion of the Council.
3. With regard to the changes to the Community Warden Service and changes to roles, it is understood that this has been done in accordance with the Council's Organisational Change and Redundancy Policy, with full consultation of the Trade Unions, and so risk to challenge on employment matters would appear to be limited.
4. Legal advice was provided that it would be prudent to consult tenants and leaseholder, although the statutory consultation requirement of section 105 Housing Act 1985 were arguable not engaged, the service still being provided so tenants were not substantially affected by the change to the delivery of the service. Consultation has been properly undertaken with the majority being in support of the proposals, and the responses fully considered, which again reduces the risk of challenge to the changes.
5. Given that this is now a borough wide service, care will need to be taken when recharging the cost of the service to leaseholders, to ensure that only charges which are recoverable under individual leases (which are likely to relate to the estate only) are levied.

FINANCIAL IMPLICATIONS AND RISKS

To agree the proposed changes to the Community Warden service will enable the implementation of the Enforcement and safety Restructure and fully deliver Medium Term Financial strategy savings of £0.329m.

HUMAN RESOURCES IMPLICATIONS AND RISKS (AND ACCOMMODATION IMPLICATIONS WHERE RELEVANT)

No direct Human Resources implications arising out of this report.

EQUALITIES AND SOCIAL INCLUSION IMPLICATIONS AND RISKS

No equalities and social implications arising from this proposed decision.

A full Equalities and Health Impact Assessment (EHIA) was completed as part of the Enforcement and Safety Review proposals.

BACKGROUND PAPERS

None

Part C – Record of decision

I have made this executive decision in accordance with authority delegated to me by the Leader of the Council and in compliance with the requirements of the Constitution.

Decision

Proposal agreed

Details of decision maker

Signed

Name: Cllr Chapman

Cabinet Portfolio Housing

Date:

Lodging this notice

The signed decision notice must be delivered to the proper officer, Debra Marlow, Principal Democratic Services Officer in Democratic Services, in the Town Hall.

For use by Committee Administration

This notice was lodged with me on _____

Signed _____

LBH Enforcement Review

Consultation on proposed changes to the Community Warden service:

Summary report on consultation findings

Community Engagement Team

11 November 2019

1. Consultation background and key actions

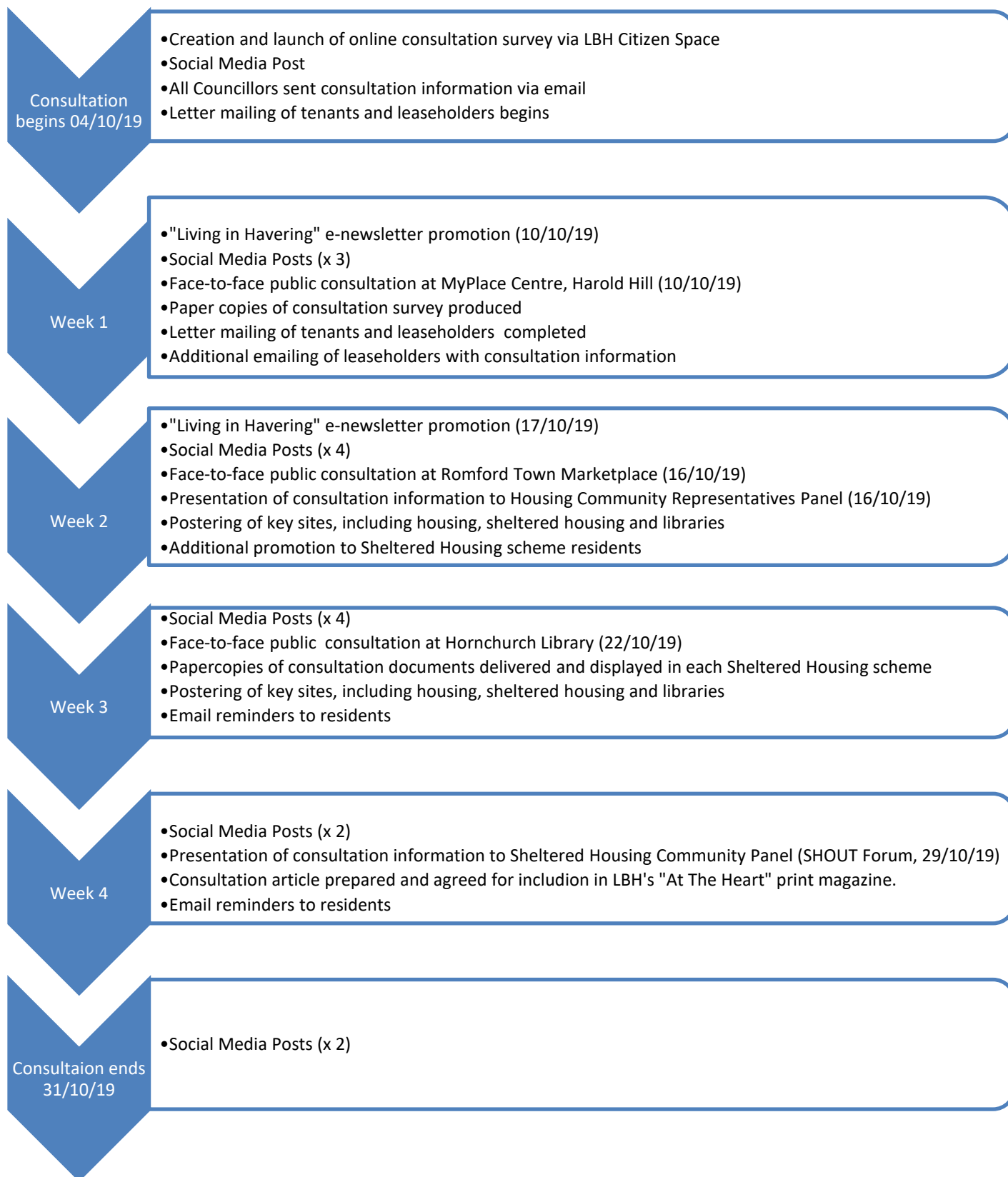
1.1. Background

- Since 2017 Housing Community Wardens Service sits within LBH Neighbourhoods.
- LBH Neighbourhoods undergoing service-wide reorganisation in Enforcement function.
- LBH Housing tasked to conduct consultation to housing tenants and leaseholders regarding proposed change to Community Wardens function.
- Consultation delivered by LBH Housing Community Engagement Team in conjunction with LBH Neighbourhoods.
- Consultation ran for period 4 – 31 October.

1.2. Key actions

- Creation and launch of consultation via LBH's consultation portal "Citizen's Space" (04/10/19).
- Over 11,500 letters sent to Council tenants and leaseholders.
- Over 2,000 emails sent to same.
- All 54 borough elected members supplied with consultation information.
- Three (3) face-to-face consultation events held, covering north, centre and south of borough.
- Information presented to each of the three (3) housing community panels (Participation Panel, Community Representatives Panel, Sheltered Housing (SHOUT) Panel).
- Active social media campaign via LBH Twitter channels (@LBofHavering and @LBHHousing), consisting of 16 online posts with an engagement reach of c.5,300.
- Promotions included in LBH e-newsletter "Living In Havering" (editions of 10/10/19 and 17/10/19) with a mailing list of 55,759.
- Postering of LBH sites, including general housing, sheltered housing and library sites.
- Additional accommodations provided for sheltered housing sites to reflect resident needs and means.
- Article included in LBH's "At The Heart" print newsletter.

2. Summary of Consultation Process



3. Summary of Consultation Findings

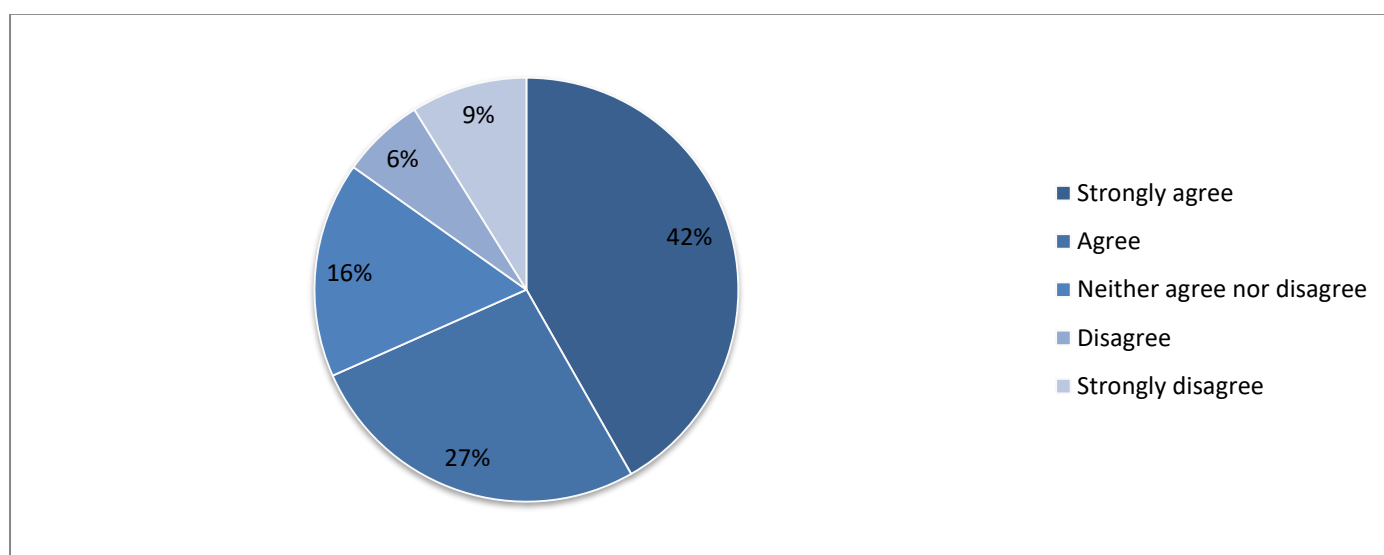
Statements	All respondents	Tenants & leaseholders
<i>Number of respondents</i>	144	84
Agree or strongly agree with proposals to transform the Enforcement and Safety Service.	72 %	69 %
Agree proposals would have either a significant or some positive impact on their local area .	59 %	60 %
Agree they would be more confident reporting issues of crime or ASB in their local area.	63 %	64 %
Agree or strongly agree with proposals to increase visible enforcement patrolling presence across the borough.	81 %	79 %
Agree they would feel safer if proposals were implemented.	59 %	59 %
Agree or strongly agree the proposed new service should cover all areas of the borough	58 %	45 %
Agree or strongly agree officers should be trained and empowered to undertake additional duties as set out in the consultation (e.g. taking direct action in response to ASB issues).	60 %	65 %
Agree or strongly agree the Enforcement & Safety Service should be fully integrated with CCTV Control Room Team and Metropolitan Police in intelligence-led approaches to solving crime and ASB	63 %	62 %
Agree or strongly agree that Council tenants and leaseholders should support proposals to enhance the service that the Community Warden Team currently provide.	49 %	57 %

LBH Enforcement Review: Consultation on proposed changes to the Community Warden service

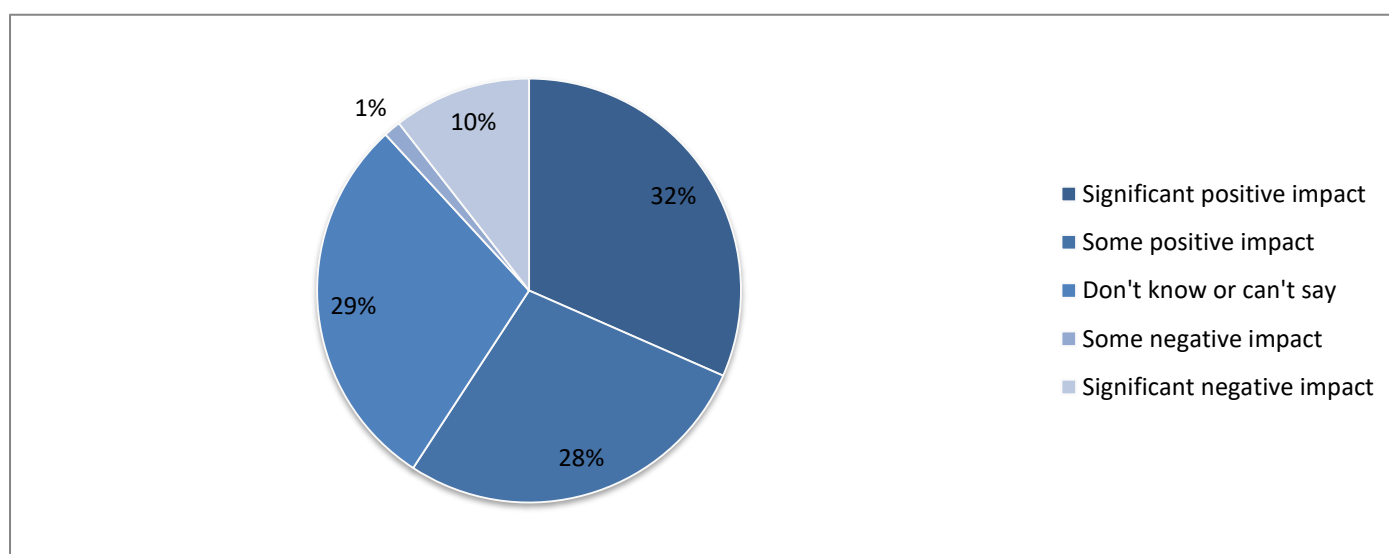
Additional analysis to consultation findings

1. Infographic analysis of survey responses from Council tenants and leaseholders

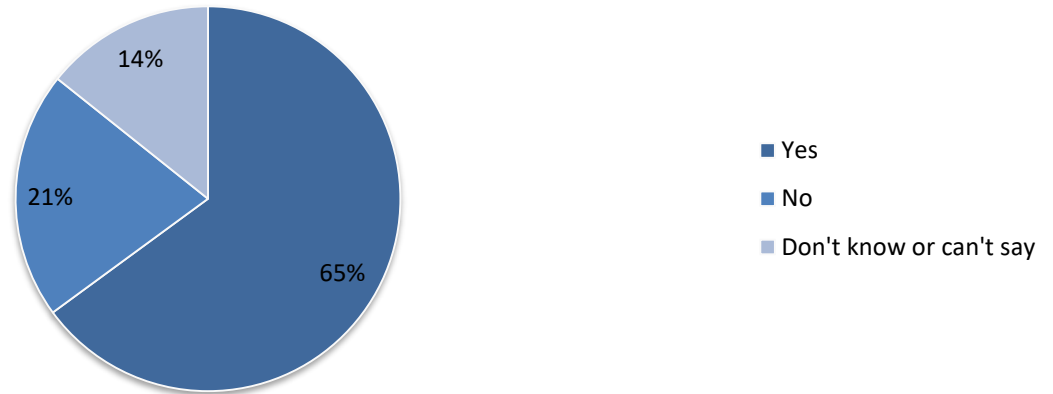
Q1: Do you agree or disagree with our proposals for transforming the Council's Enforcement and Safety Service?



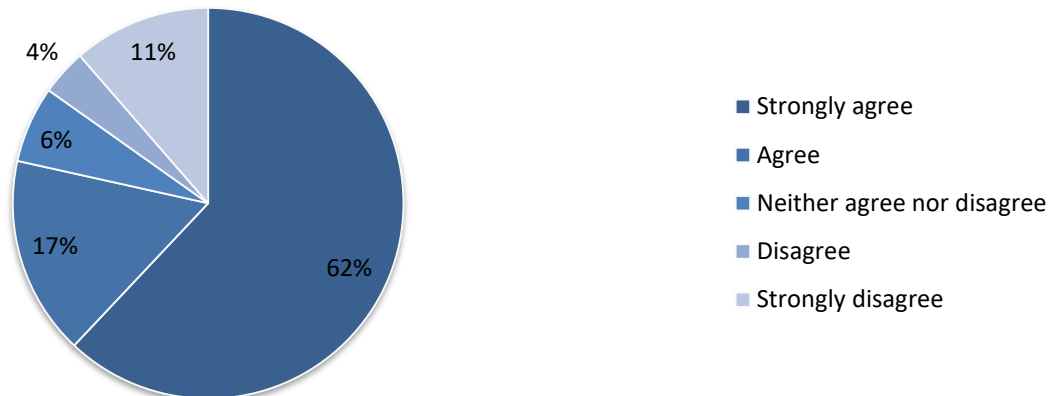
Q2: What impact do you feel our proposals for transforming the Council's Enforcement and Safety Service will have on your local area?



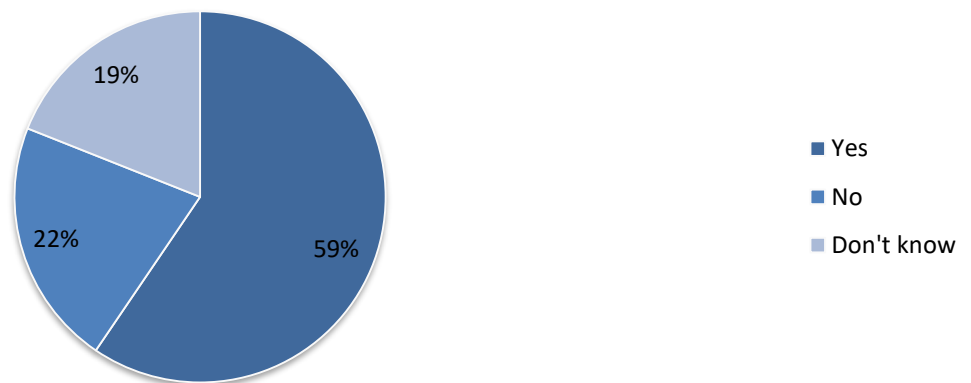
Q3: Considering the proposed changes, would you be more confident to report issues of crime and ASB in your area?



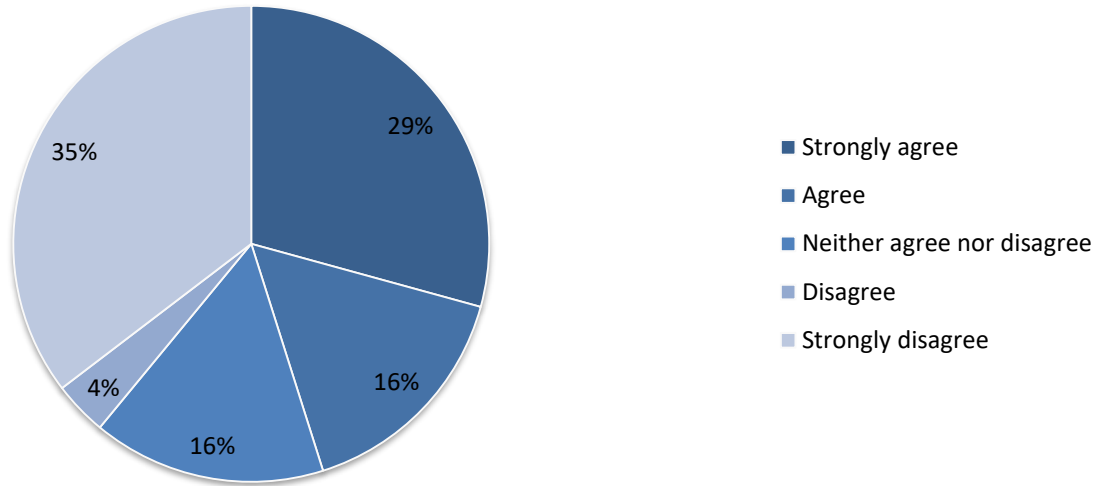
Q4: Do you agree with our proposals to increase the visible enforcement patrolling presence across Havering?



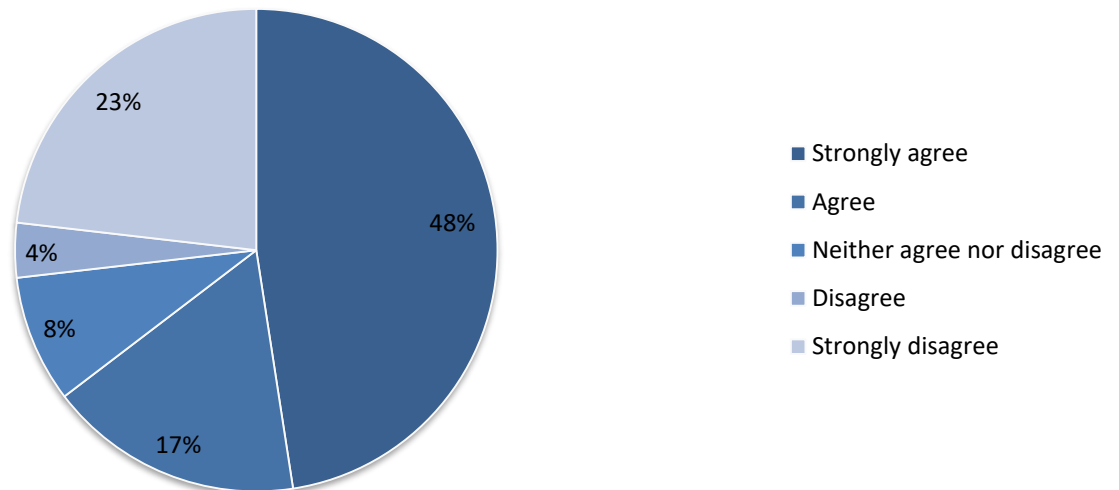
Q5: Thinking about how you engage with the Enforcement and Safety Service, if our proposals were implemented do you think they would enable you to feel safer in your local area?



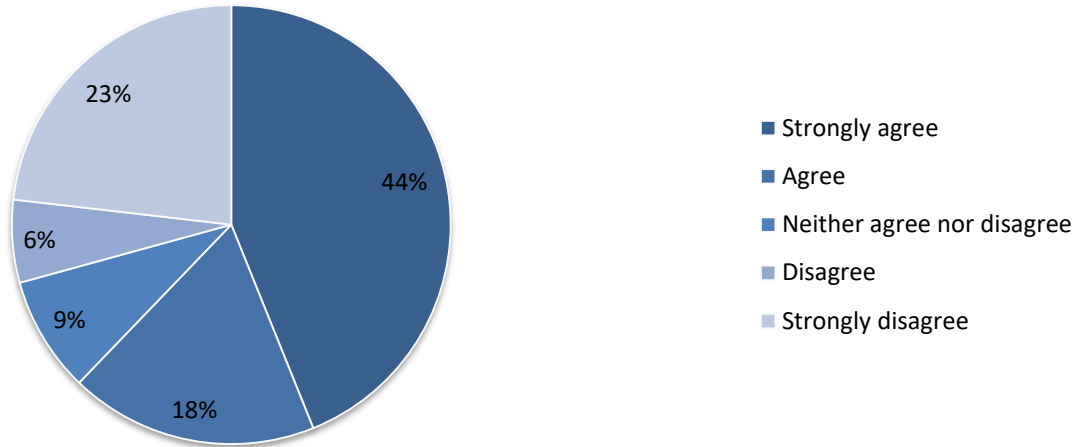
Q6: The Enforcement and Safety Service should cover all areas of the borough, including housing estates, parks, streets and town centres.



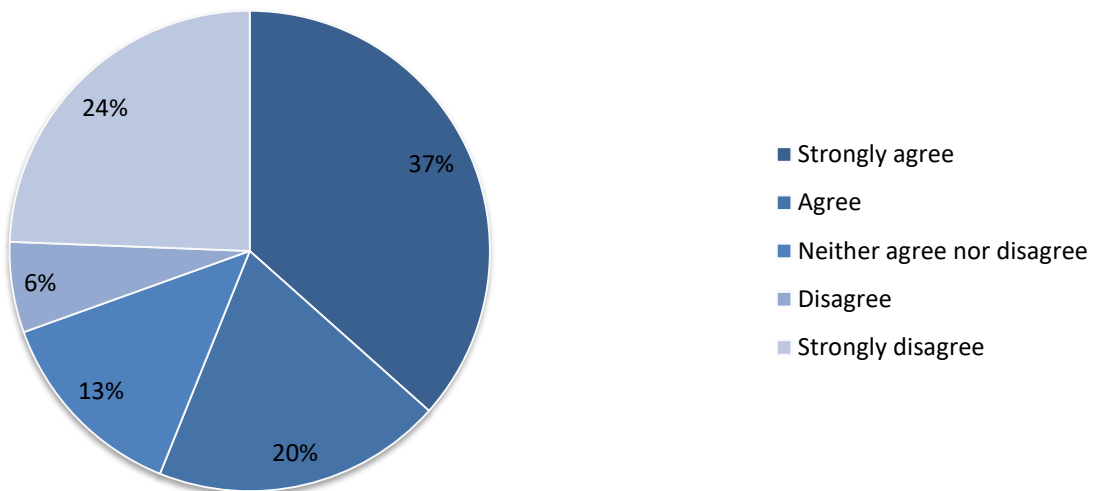
Q7: Enforcement Officers should be trained and empowered to undertake additional duties and take direct action in response to nuisance complaints and anti-social behaviour.



Q8: The E&SS should be fully integrated with the borough CCTV Control Room Team and work more closely with the Metropolitan Police in intelligence-led approaches to solving crime and ASB problems in Havering.

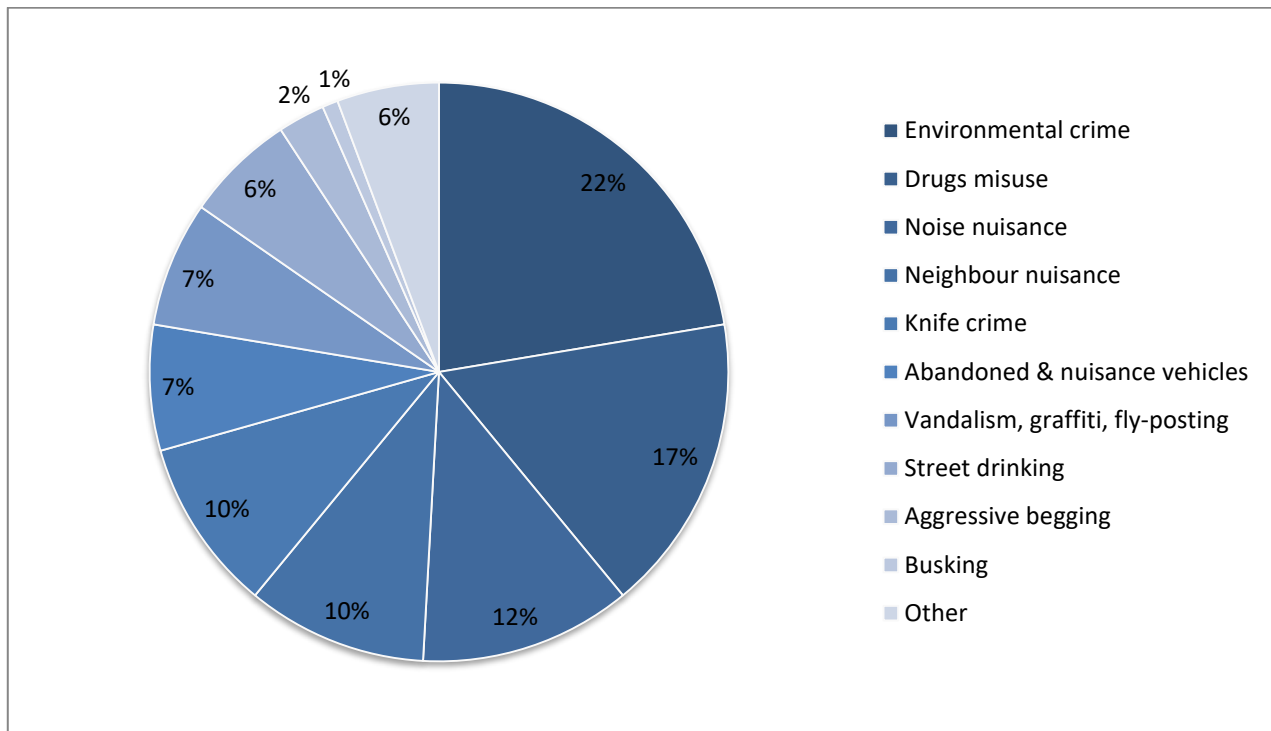


Q9: Tenants and leaseholders should support proposals for a fully integrated and empowered E&SS to enhance the service that the Community Warden Team currently provide.



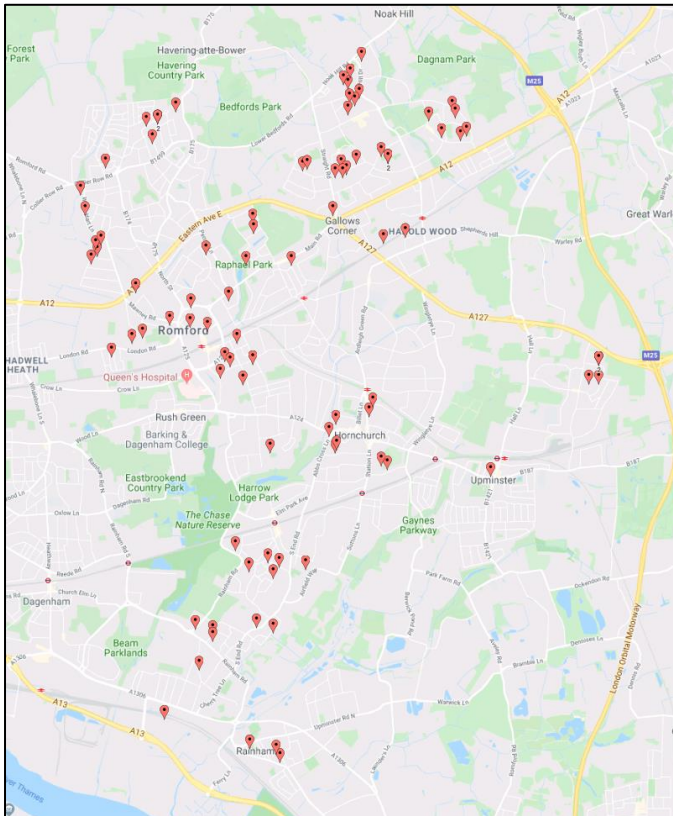
2. Mapping of crime and ASB concerns by respondents' postcodes

Q10: What concerns do you have, if any, about where you live?



Priority issue #1:

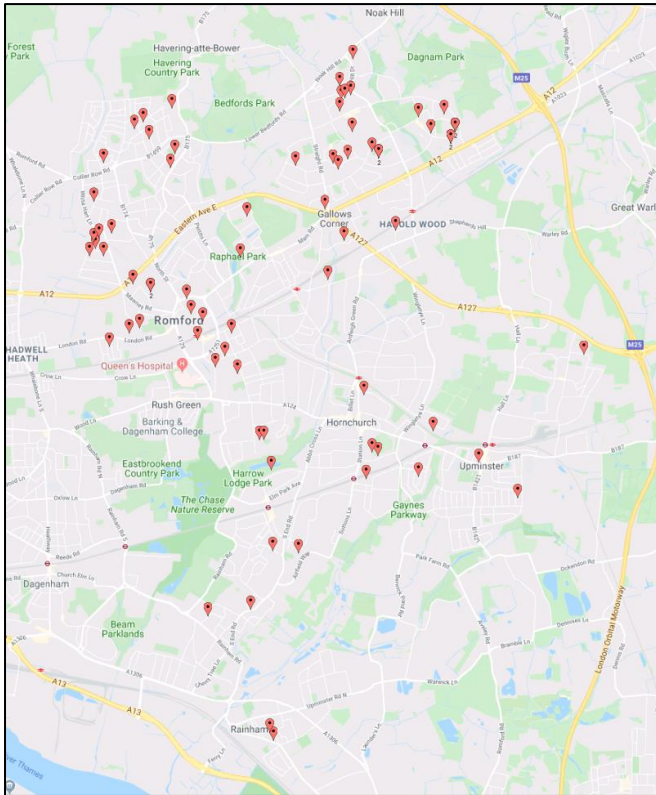
“Environmental crime including littering, fly-tipping and dog-fouling”



<https://bit.ly/2NukO2N>

Priority issue #2:

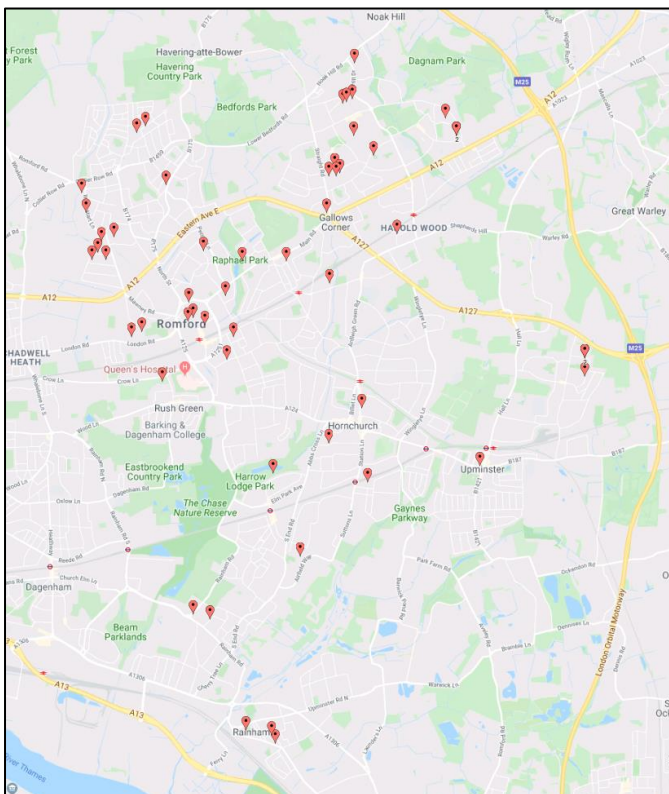
“Drugs misuse”



<https://bit.ly/2NLIWwC>

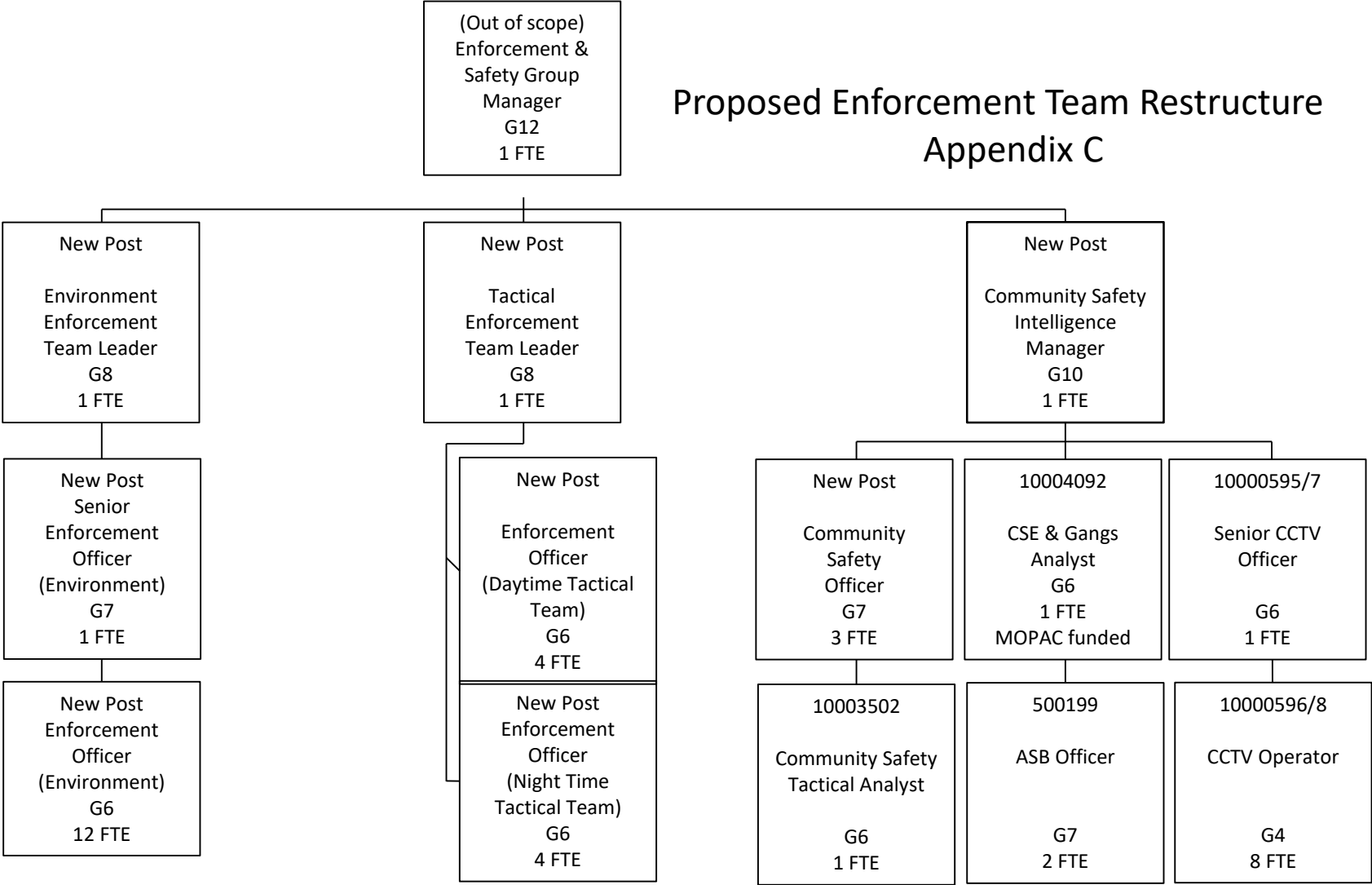
Priority issue #3:

“Noise nuisance”



<https://bit.ly/2PTkFr0>

Proposed Enforcement Team Restructure Appendix C



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Deployment Plan – Priority Housing Neighbourhood Patrols

Area-based Environmental Enforcement Teams

The Environmental Enforcement Teams are configured into the following three areas:

North (*Mawneys, Havering Park, Pettits, Heaton, Gooshays & Harold Wood*)

Central (*Brooklands, Hylands, Romford Town, Emerson Park, Squirrels Heath & Hacton*)

South (*St Andrews, Elm Park, Cranham, Upminster, South Hornchurch & Rainham & Wennington*)

Priority 1: Housing Neighbourhood Patrol Plan– minimum 5 days per week

Each estate listed below will have a dedicated patrol on 5 days a week.

North – *Briar Road, Heaton Avenue, Petersfield Avenue, Chippenham Road and Highfield Road.*

Central – *Bevan Way, Maygreen Crescent, Rush Green Road, Main Road.*

South – *Rainham Road, St Helens Court, Cherry Tree Lane, Kilmartin Way*

Priority 1 Neighbourhoods comprise high-density housing and are graded according to ASB Housing and Met Police Call Demand data.

Priority 2: Housing Neighbourhood Patrol Plan – minimum weekly

Each estate listed below will have a dedicated patrol weekly.

North – *Bosworth Crescent, Gooshays Drive, Kingsbridge Circus, Chudleigh Road, North Hill Drive, Chase Cross Road, Lodge Lane, White Hart Lane.*

Central – *Mawney Road, Waterloo Road, London Road, Artesian Close, Adelphi Crescent, Oldchurch Road.*

South – *Rosewood Avenue, Mungo Park Road, Kendal Croft, Abbs Cross Lane.*

Priority 2 Neighbourhoods comprise medium-density housing and are graded according to ASB Housing and Met Police Call Demand data.

Priority 3: Housing Neighbourhood Patrol Plan – minimum monthly

Each estate listed below will have a dedicated patrol monthly.

North – *Neave Crescent, Dagnam Park Drive, Betra TMO, Daventry Road, Clockhouse Lane & Collier Row Lane, Southend Arterial Road.*

Central – *Brooklands Road, Holme Road, Delta TMO, High Street & Jutsums Lane.*

South – *Petra TMO, Kestral Close, Upminster Road North, St Marys Lane.*

Priority 3 Neighbourhoods comprise low-density housing and are graded according to ASB Housing and Met Police Call Demand data.

Review Process

The prioritisation of Housing Neighbourhoods will be reviewed monthly at the Tasking Enforcement Group (TEG), in line with the intelligence and analytical reports produced by the Community Safety Tactical Analyst.

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CRIME AND DISORDER SUB-COMMITTEE

27 February 2020

Subject Heading:

Drug Related Violence in Havering – East Area BCU

Superintendent Mark Long, East Area BCU

SUMMARY

The Sub-Committee requested, at their meeting on the 30 October 2019, that a report on drug related violence in Havering be presented at the next meeting.

RECOMMENDATIONS

The Sub-Committee are requested to note the report attached.

IMPLICATIONS AND RISKS

Financial implications and risks: None of this covering report.

Legal implications and risks: None of this covering report.

Human Resources implications and risks: None of this covering report.

Equalities implications and risks: None of this covering report.

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Tackling Drug Related Violence within the London Borough of Havering

Summary

Drug abuse is commonly known to be the foundation of many social problems and the root to a number of crimes. This often creates problematic behaviours within our communities whether this be openly on the streets or behind closed doors in the family home. The scope of drug related crime ranges hugely from low level drug related ASB onto high level drug dealing, organised crime groups and violent crime.

In order to tackle DRV a number of tactical options are available to intervene. Intervention is required across the board from the East Area policing command and in partnership agencies within the local authorities. Tactical options include, but are not limited to enforcement of the law surrounding DRV and to help support and guide those who are drug dependant.

The MPS Drugs Strategy 2017 to 2021 – Supporting Local Issues That Matter was created to deal with the impact of drugs on our local communities and to help build the trust in the Police. DRV is a pan-London issue and this strategy is built upon that taken from the MPS Drugs Strategy 2017 to 2021.

Our data identifies that drug offences within Havering have increased by 34.7% (+183) from January to December 2019. 93.5% of drug offences are possession of drugs with the most offences being within Rainham and Wennington Ward.

All strands within the East Area BCU deal with drug-related crimes, with the main focus on these on prevention. Continuous partnership working across the Police and the local authorities need to continue. Further education across the board is required to help with the reduction of DRV. It is evident from the data that drug offences have been increasing over the past 12 months and further work is required to reduce this.

Recommendations

With the increase of drug related crime within Havering recommended tactical partnership work is required to tackle drug related crime including violence. With the assistance from the local intelligence unit crime hotspots can be identified to help concentrate policing demands to the right areas. Targeting drug related ASB, drug possession offences and drug related violent crimes will help with identifying crime hotspots.

- Licensing Activity
- Proactive Patrols (overt & covert)
- Partnership working

Licensing

- Utilise pub watch, promoting responsible drinking and drug safety
- Drink spiking awareness to be promoted across licenced premises
- Joint operation for drug testing in hidden areas such as toilets with local council
- Conduct Operations utilising drug itemisers at venues as a condition of entry
- Enforcement of current licencing conditions, ensuring ALL conditions are met
- Ensure ID scanners such as Scannet are being utilised by all trained SIA security officers

Proactive Patrols

- Overt patrols focused on town centres during late evenings/weekends
- Utilise Sec. 35 police dispersal powers to displace ASB
- Utilise stop and search powers
- Increase police resources i.e. requesting assistance from MSC & VCTF

Partnership Working

- Incorporate street watch, street pastor, drug outreach works in areas with high footfall such as Town Centre's.
- Joint operations with BTP & Dog Unit in key travel hubs (train and bus stations) across LBH. Focusing of drug dogs to assist with identifying criminal offences.

Current & Future Borough activity

- Creation of the East Area BCU drugs advisor role.
- Police LIT (local intelligence unit) to identify the drug hot spots across Havering. LIT to also actively identify and link drug related ASB and pass to SNT to act on immediately who will enforce closure notices with local council.
- Drug related presentations to be given at ward panel meetings.
- Safer schools officers to provide education to schools, school children and parents regarding drug abuse and drug safety.
- Use of MPS resources such as Violent Crime Task Force (VCTF) and Territorial Support Group (TSG).
- Stop & Search powers.
- Continuous partnership working with police, local authority, NHS and mental health practitioners to focus attention on drug related safety to promote good working practice across the board.
- Use of Public Space Protection Orders (PSPO) & S. 35 Police Dispersal Powers to disperse ASB within particular areas linked to drug abuse.

SNT level activity

SNT to continue their work enforcing lower level drug related offences which has been identified by local community intelligence and ward-panel meetings. Their focus continues past arresting, charging and convicting criminals for drug related offences, but to then further prevent offences by utilising ASB closure notices. The use of partnership working with the local council housing department can help to tackle this area to assist with the prevention drug related crime.

CID activity – Reactive & Proactive

Reactive Teams:

- There is an emphasis to deal with fast time charging rather than releasing suspects on bail or released under investigation for those arrested for Possession with Intent to Supply (PWITS) investigations. This is being supported by a Rapid Drug Service giving investigators quick turnarounds for forensic examinations linked to drug supply whilst the suspect remains in custody.

- The introduction of a Local Drugs Advisor (rank of Detective Sergeant) has been appointed to oversee drug possession and supply cases to ensure all drug related investigations are being dealt with diligently to improve positive disposals.
- Training and development for officers to EDIT test suspected drugs locally to identify the drug whilst suspects are in custody, offering local officers fast time results to support charging decisions and remand applications.
- A focus on increased drug expert witnesses locally to the East Area BCU to assist with providing officers dealing with PWITS investigations the evidence required to support charging decisions and remand application whilst suspects are in police custody.

Proactive Teams:

The East Area BCU have 2 teams that currently cover the whole BCU, which include Havering. These are the Proactive Unit and the Gangs Enforcement Team. The team consists of both Detective and Police Constables with knowledge and experience on dealing with crime from a covert perspective. This includes gang related crime and DRV with activity derived from ongoing police operations to intelligence led policing. Day to day activity includes identifying intelligence and progressing operations in order to obtain search warrants to actively conducting covert proactive patrols across the BCU identifying crime in hotspots linked to gang activity and DRV.

Proactive teams are self-sufficient with scope to support other MPS departments. Most of their operations require further MPS funding which is applied for by the team independently.

There are ongoing operations targeting DRV and gang related crime across the EA BCU by the Proactive Unit and Gangs Enforcement Team.

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CRIME AND DISORDER SUB-COMMITTEE

27 February 2020

Subject Heading:

External Communication Action Plan –
East Area BCU

Superintendent Mark Long, East Area BCU

SUMMARY

The Sub-Committee requested, at their meeting on the 30 October 2019, that a report on the Police communication strategy be presented at the next meeting.

RECOMMENDATIONS

The Sub-Committee are requested to note the report attached.

IMPLICATIONS AND RISKS

Financial implications and risks: None of this covering report.

Legal implications and risks: None of this covering report.

Human Resources implications and risks: None of this covering report.

Equalities implications and risks: None of this covering report.

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EAST AREA External Communication Action Plan 2020-2021

Immediate Communications

Target Audience Stakeholders	Messenger/ Communicator	Communication Needs	Delivery	Frequency	Comments
Where to	Who from	What	How	When	Why
Safer Neighbourhood Boards (SNB's)	Safer Neighbourhood Ward Inspectors/ Sergeants	Information concerning communities in particular ward priorities with regular updates of crime statistics SNB Chairs should be contacted regarding any critical/major incident/operations which has warranted a multi-agency response or may significantly impact the local communities.	Attendance of DWO's meeting at designated venue. Chair of SNB to be contacted and will usually form part of community tension or impact monitoring	Quarterly As soon as practicable	SNB members are influential volunteers of the local residential population. Members should be viewed as conduits between police and the local community.
BCU Residents/ Ward Panels	Ward staff	DWO's should communicate regularly via various means in their wards, to ensure that communities are aware that borough and ward priorities are being tackled. DWO's should periodically utilise local social media accounts to highlight crime prevention/Good news stories Sergeants will attend Ward Panel meetings and convey MPS messages and Good News stories whilst addressing panel member concerns.	Resident Ward Panels Street Briefing/Coffee mornings Weekly Local Social Media Account updates: Next Door/OWL. Leaflet drops	Quarterly Weekly Daily As required	Irregular/poor communications and miscommunication may cause local residential population unrest and reduce trust. Negatively impact relationships with the community and lack forthcoming intelligence.

Local Authorities	SNT Ward/ Partnership & Prevention Inspector/Sergeant	<p>There are 3 respective Local Authorities within the BCU and whilst all have various communication and engagement outlets each borough has a Problem-Solving Group whereby attendance is required by MPS to ensure we work in partnership and within cohesion on various localised issues.</p> <p>Fast time info sharing may require utilising one another's social media platforms, joint communications.</p>	<p>Problem Solving Groups meetings.</p> <p>Contact with Community Safety Leads.</p> <p>Police blogs within local residential magazines/Newsletter</p> <p>Online – website, social media. Personal briefings</p>	<p>Fortnightly</p> <p>As defined by the problem being managed</p>	Partners have various resources which can assist with police investigations and crime prevention. A positive relationship will share workloads and responsibilities.
Local Partners; - <ul style="list-style-type: none"> • Local Authorities members • Local Councillors • IAG chairs • MP's 	Senior Leadership Team /Duty Officers	<p>There is an expectancy to notify key partners about critical/major/significant incidents to ensure that partners are able to respond to any concerns and that long-term co-ordinated multi-agency response can be developed.</p> <p>Community Impact Assessment as a key tool to record all activity and updates.</p>	E-mail during office hours and telephone contact out of office hours.	As soon as practicable.	Partnerships messages are equally important to be delivered to our "critical friends". As such every effort should be made to send whilst an incident is 'live' to provide meaningful updates and reassurance via partners

2) Partnership Communication

Target Audience Stakeholders	Messenger/ Communicator	Communication Needs	Delivery	Frequency	Comments
Where To	Who from	What	How	When	Why
Crime Prevention (CP) Advice Residents Local Businesses Vulnerable People	Communication Team	<p>The Communication Team will be responsible for delivering and promoting periodic key messages throughout the year ensuring that Good News Stories and CP advice is provided accordingly.</p> <p>Examples of notable Events/Specified incidents which require CP advice:</p> <ul style="list-style-type: none"> • Rise in localised crime (i.e. Car thefts/Robberies) • Holiday periods (Half-terms) • Halloween • Bon Fire night • New Year's Eve • Local Events (We are Festival) 	<p>Social Media Platforms Twitter Facebook Instagram Next Door</p> <p>Newsletters</p> <p>Media Local Recorder Radio – time FM</p>	<p>Daily updates if applicable</p> <p>Periodic CP Advice: Summer/ Autumn/ Winter Nights</p>	<p>Promoting good news will embed confidence within the community to ensure the BCU is tackling crime successfully.</p> <p>Benefits derived from CP advice given at specified events or periods will decrease crime whilst reducing workloads for the BCU; but most importantly protect vulnerable residents.</p>
Independent Advisory Groups (IAG's)	Partnership & Prevention	<p>Inspectors will deliver borough performance amongst their respective sectors. This will include statistics within local crime and significant issues which will may concern the community.</p> <p>Members should be given information regarding current and planned events/operations to ensure</p>	Personal Briefing	Quarterly	<p>IAG members are influential members of the community. They should be considered as the conduit between Police and local residents whereby regular communication will ensure positive relations and clear any ambiguity.</p>

Community Monitoring group (CMG)	Partnership & Prevention	Current data based on stop and searches completed by police, and break down of local demographics, will be provided to members. Complaints and review of current trends will be amongst discussions.	Personal briefings	Quarterly	Promote transparency and Accountability building upon community relations. Promote community confidence around use of stop and search.
Local Businesses	Dedicated Ward officers/ Sergeants	Enhancing two-way communications and consultation; Promoting the Service's corporate policies; raising awareness of key messages; building relationships and increasing contact.	<ul style="list-style-type: none"> • Annual Report • Online – website, social media • Monthly BID meetings 	Periodic	Business engagement can offer valuable intelligence and assist within crime prevention and benchmarking trends.
Local Media Engagement.	Comms Team SLT Partnership & Prevention/SNT Inspectors	Engagement amongst media outlets should be co-ordinated amongst depts and ratified with SLT to ensure consensus. Localised issues and crime prevention are some examples of engagement.	Via Coms Team	Periodic/ Enquiries	Any critical/major incident queries should be referred to DMC as per policy.
Inter-faith Institutions	Faith Officers	Periodic contact should be made to reassure religious institutions. Updates of Incidents or risks which may be associated to current events should be delivered accordingly.	Personal Briefings Inter-faith forums	Periodic	There are numerous faith institutions within EA whereby local and national events will impact the local community. The BCU will endeavour to protect all vulnerable minorities.



CRIME AND DISORDER OVERVIEW AND SCRUTINY COMMITTEE

27 February 2020

Subject Heading:	Crime and Disorder Overview and Scrutiny Committee Performance Indicators - Quarter 3 (2019/2020)
SLT Lead:	Barry Francis Interim Director of Neighbourhoods
Report Author and contact details:	Diane Egan Community Safety Manager Diane.egan@havering.gov.uk 01708 432927
Policy context:	The report sets out Quarter 3 performance for indicators relevant to the Committee.
Financial summary:	There are no direct financial implications arising from this report. However adverse performance against some performance indicators may have financial implications for the Council.

The subject matter of this report deals with the following Council Objectives

Communities making Havering	[x]
Places making Havering	[x]
Opportunities making Havering	[]
Connections making Havering	[]

SUMMARY

The report provides information on performance against the indicators previously requested by the Crime and Disorder Overview and Scrutiny Sub-Committee during Quarter 3 (October to December 2019).

RECOMMENDATIONS

That the Crime and Disorder Overview and Scrutiny Committee note the contents of the report; consider the performance information required going forward; and request information as set out in the report.

REPORT DETAIL

1. Response time to Immediate (I) and Significant (S) Grade Incidents

The MPS has a target to reach 90% of “Immediate” (I) graded calls within 15 minutes of the call being made. The MPS target for “Significant” (S) grade calls is to reach 90% within one hour of the call being made.

The Table below sets out the I and S Call performance for Havering for qtr. 3 2019.

HAVERING	06/10/2019	13/10/2019	20/10/2019	27/10/2019	03/11/2019	10/11/2019	17/11/2019	24/11/2019	01/12/2019	08/12/2019	15/12/2019	22/12/2019	29/12/2019
I Calls	75.60%	83.10%	79.50%	89.10%	84.80%	80.80%	81.30%	80.20%	77.20%	79.40%	75.30%	77.90%	82.90%
S Calls	80.60%	74.20%	74.60%	69.80%	77.20%	73.40%	68.10%	66.50%	64.40%	67.70%	71.60%	60.20%	71.40%

I-grades:

By the end of qtr. 3, Havering had seen an improvement in response times for I calls from 75.6% at the beginning of October 2019 to 82.9 % at the end of December 2019. This is above the overall BCU average of 81.9% for the end of December 2019.

S-grades:

By the end of qtr. 3, Havering had seen a reduction in response times for S calls from 80.6% at the beginning of October 2019 to 71.4 % at the end of December 2019. This is above the overall BCU average of 69.3% for the end of December 2019.

2. Violence

The table below compares level of non-domestic abuse violence with injury (Non DA VWI) experienced within Havering in quarter 3 of 2019-20 compared to the same time period in 2018-19.

Non DA VWI	Oct	Nov	Dec	QTR 3
2018-19	91	95	101	287
2019-20	110	88	86	284

For the rolling 12 months we have seen a reduction from 1268 Non DA VWI from December 2017 to December 2018 to 1192 Non DA VWI from October 2018 – December 2019, a reduction of 5.99%.

Qtr. 3 2019-20 saw a reduction of 3 incidents when compared to qtr. 3 2018-19, a reduction of 1%

Work continues through the Safe and Sound Partnership to address crime and disorder in the day and night time economy. Implementation of the Serious Group Violence and Knife crime action plan continues with proactive work in schools and

colleges in qtr. 3. An additional £50,000 was secured from MOPAC to provide prevention work with young people through the Councils Alternative Provision service. County Lines & Child Criminal Exploitation Talks have been offered to all Secondary Schools for Year 10 & Year 11 aged pupils. A total 17 talks delivered in Autumn Term 2019, with a further 12 talks planned for January 2020

A Stay Safe Drama workshops has been developed for Year 6 Primary aged pupil and delivery to 47 schools is planned to start January 2020

A Tri Borough Violence Reduction summit was held in November 2019 and was attended by over 200 professionals.

The table below compares level of domestic abuse (DA) crimes experienced within Havering in quarter 2 of 2019-20 compared to the same time period in 2018-19.

DA crimes	Oct	Nov	Dec	QTR 3
2018-19	241	190	222	653
2019-20	206	193	239	638

The table shows a reduction of 15 crimes when comparing qtrs. 3 2018-19 to qtrs. 3 2019 -20, a reduction of 2.3%.

However for the rolling 12 months there has been an increase from 2532 DA Crimes from October 2017 to December 2018 to 2581 DA Crimes from October 2018 –december2019, an increase of 1.93%.

In qtr. 3.the Council recruited two additional Independent Domestic Violence advocates to support high risk victims to access advice and support, with a total of 42 referrals were made to IDVA service.in qtr. 3.

MOPAC funding of £30,000 provides advocacy and support for standard and medium risk cases of domestic abuse. This service is provided by Havering women's aid.

To date in 2019 -2020 (to end of December 2019)

- 457 drop in advocacy sessions have been provided
- 412 people accessed the service for advocacy and support.
- 30 support group sessions were held and attended by 74 women.
- 44 families accessed the crèche services to enable them to attend the support group
- 72 women accessed counselling
- 55 Women were supported into training and
- 12 women were supported to return to work.

In addition 34 men were supported through the Mendas service

3. Burglary

For the rolling 12 months from December 2017 to December 2018 we have seen a reduction from 1962 total burglary offences to 1888 total burglary offences for December 2018 to December 2019, a reduction of 3.77%

The table below compares the level of burglary experienced within Havering in quarter 3 of 2019-2020 compared to the same time period in 2018-19.

There has been a reduction of 131 burglaries when comparing qtr. 3 2018-19 to qtr. 3 2019-20, a reduction of 22.6%

TOTAL BURGLARY	Oct	Nov	Dec	QTR 3
2018-19	145	217	216	578
2019-20	94	194	159	447

The Council continues to support the police in providing crime prevention advice to residents and businesses in Havering through the use of e-newsletters, twitter, Facebook and Living in Havering.

The Majority of residential burglaries continue to be through unlocked doors and windows. There have been a number of targeted operations with police colleagues in Essex and the East Area BCU to tackle cross borough burglars with a number of notable arrests during this period.

A targeted communications plan was delivered in qtr. 3, with a recent social media short film to raise awareness of the importance of locking your front door correctly, receiving over 5000 views in the first week. A pop up shop was held over December to provide crime prevention advice as part of the 12 Safer Days of Christmas campaign.

4. ASB Calls

For the rolling 12 months from December 2017 to December 2018 we have seen an increase from 5186 total ASB calls to 5367 total ASB calls in December 2018 to December 2019, and increase of 3.49%

The Table below compares the level of ASB calls to the police experienced within Havering in quarter 3 2019-2020 compared to the same time period in 2018-19. There has been an increase of 25 ASB calls when comparing qtr. 3 2018-19 to qtr. 3 2019-20, an increase of 2.22%

ASB	Oct	Nov	Dec	QTR 3
2018-19	409	391	326	1126
2019-20	377	388	386	1151

Quarter 2 saw an increase in reported ASB in July and August, linked to increasing traveller incursions and youth related ASB. The successful application for an interim Traveller Injunction should see a notable reduction in further traveller incursions. Joint police operations across Havering and Barking and Dagenham have taken place to tackle identified young people engaged in ASB around Roneo Corner. There have been a number of notable arrests and successful applications for Criminal Behaviour Orders; with additional applications pending.

Levels of ASB in qtr. 3 have returned to below the levels experienced in qtr. 1 and 2 of this financial year.

A comprehensive tri borough action plan was developed and implemented to tackle the potential seasonal increase in ASB linked to Halloween and Bonfire night and no increase in ASB was experienced in Havering.

The Council continues to work closely with the police to tackle ASB through the Monthly Tasking Enforcement group and provide support to frequent callers and victims of ASB via the monthly Community MARAC.

IMPLICATIONS AND RISKS

Financial implications and risks:

There are no financial implications arising directly from this report which is for information only.

Legal implications and risks:

Whilst reporting on performance is not a statutory requirement, it is considered best practice to review the Council's progress against the Corporate Plan and Service Plans on a regular basis.

Human Resources implications and risks:

There are no specific Human Resource implications or risks arising directly from this report.

Equalities implications and risks:

This report relates to information requested by the committee rather than policy. There are no direct equalities implications or risks associated with this report.

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